

## Provisions on data protection

The following terms and declarations shall apply to visiting and viewing the EGLO customer portal. EGLO Leuchten GmbH, Heiligkreuz 22, 6136 Pill, Tel.: +43 5242-6996-0, Fax +43 5242 6996-938, info@eglo.com (hereinafter referred to as “EGLO”) is responsible for the customer portal.

### Personal Data

EGLO requests the following data upon registration on the customer portal via contact form: customer number, company name, title, first name, surname, telephone number and e-mail address. An e-mail-address is needed for registering on the platform. Since different authorizations can be granted to single users of our customers on the platform, a clear user identification is necessary. Since orders can be placed for our customers on the platform, it must be clearly recognizable for us as business partner which user places which order for which company. Furthermore, information which is necessary for using the platform as well as for the ongoing business relationship between EGLO and the customer, such as a confirmation of registration, links for downloading data or order information, is sent to the personal e-mail address. Personal data shall only be used and stored for the purpose of carrying out the ongoing business relationship.

### Cookies

Upon visit of the EGLO customer portal, information – so-called cookies – is stored on your computer so that users are recognized when repeatedly returning to the portal and so that the portal can be optimally adjusted to the needs and interests of these users. This website uses the Magento shop system in order to identify whether a user has already registered. If you do not agree with cookies being stored on your computer, please deactivate the use of cookies in your browser. However, we would like to point out that in this case you might not be able to fully use all functions of the EGLO customer portal.

### Google Analytics

This website uses Google Analytics, a web analytics service offered by Google Inc. (“Google”). Google Analytics uses so-called “cookies”, text files which are stored on your computer and which enable an analysis of your use of the website. The information on your use of this website generated by the cookie is, in general, sent to a Google server located in the USA and is stored there. However, due to the activation of IP anonymization on this website, your IP address will be shortened beforehand by Google within the member states of the European Union or in other contracting states to the Agreement on the European Economic Area. Only in exceptional cases the full IP address will be sent to a Google server in the USA and be shortened there. On behalf of EGLO, Google will use this information to analyse your use of the website in order to draw up reports on website activities and to provide further services to EGLO related to the use of the website and of the internet. The IP address which is sent from your browser within the framework of Google Analytics will not be merged with other data of Google. You can prevent the storage of cookies by adjusting the setting of your browser software accordingly; we would like to point out, however, that in this case you might not be able to fully use all functions of this website. Moreover, you can prevent the collection of the data (including your IP address) created by the cookie and related to your use of the website as well as the processing of this data by Google by downloading and installing the browser add-on for deactivating Google Analytics. You can access this browser add-on via the following internet address: <https://tools.google.com/dlpage/gaoptout?hl=de>.

#### Withdrawal, changes, corrections and updates

The user has the right to obtain information, upon simple request and free of charge, on the personal data stored on him. In addition, the user has the right to have incorrect data corrected, to have his personal data blocked and deleted, insofar as there is no legal obligation to store such data. In this case, please do not hesitate to contact us via the above-mentioned contact details.

#### Applicable law

These terms of use shall exclusively be governed by Austrian law under exclusion of the principles of conflict of laws. If a provision of these terms is legally invalid, this shall not have any effect on the legal validity of the other provisions.